

Tennessee Office of Consumer Affairs Issues Alert regarding EZPass Phishing Scams



July 11, 2014

The Division of Consumer Affairs has learned that some consumers have received e-mails purporting to be from the E-ZPass Group, but in actuality they are a phishing scam.

With E-ZPass, drivers can create prepaid accounts so that don't need to stop to pay tolls. Specifically, drivers use dedicated E-ZPass lanes, pass through a toll plaza, and electronic antenna reads information from transponders loaded in their vehicles to deduct the appropriate sums from their accounts.

The phishing e-mails inform recipients that they owe sums for driving on toll roads without remitting the tolls. They instruct to click on a link to download an invoice. E-ZPass had advised not to open or respond to these e-mails.

E-ZPass works on toll roads in 15 states in the northeast, midwest and southeastern United States. Tennessee is not an E-ZPass state. However, it borders two E-ZPass states, North Carolina and Virginia.

For more information on the scam, go to the E-ZPass Group website: [http://www.e-zpassiag.com/images/News/E-ZPass%20Phishim%20Scam%20\(3\)%20-%20PA%20REV%20MTA%20rev.pdf](http://www.e-zpassiag.com/images/News/E-ZPass%20Phishim%20Scam%20(3)%20-%20PA%20REV%20MTA%20rev.pdf).